



# PRIVACY POLICY

**Opportunity Insurance Inc.**

**Effective Date:** 01/22/2026

Opportunity Insurance Inc. (“Opportunity Insurance,” “we,” “our,” or “us”) values your privacy.

This Privacy Policy explains how we collect, use, share, and protect your personal information when you visit our website, request a quote, contact us, or communicate with us by phone, email, or text message (SMS).

## **1. Information We Collect**

We may collect personal information that you voluntarily provide, including:

### **Information You Provide**

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Phone number
- Mailing address
- Insurance-related information (such as the type of insurance requested)
- Any other information you submit through forms, applications, or communications

### **Information Collected Automatically**

When you visit our website, we may automatically collect:

- IP address

- Browser type and device information
- Pages visited and time spent on the site
- Cookies and similar tracking technologies

## **2. How We Use Your Information**

We may use your information to:

- Provide insurance quotes and respond to requests
- Deliver customer service and support
- Send appointment reminders, policy updates, and account notifications
- Communicate about our services
- Improve website performance and user experience
- Comply with legal obligations and prevent fraud

## **3. SMS / Text Messaging (Important)**

If you opt in to receive SMS messages from Opportunity Insurance Inc., we may send messages related to:

- Insurance quotes and follow-ups
- Appointment reminders
- Policy updates and service notifications
- Customer service communications
- Informational or promotional messages (only with your consent)

Message frequency may vary. Message and data rates may apply.

## **Opt-Out**

You may opt out at any time by replying **STOP**.

## **Help**

For help, reply HELP or contact us using the information in Section 10.

## **Consent**

Your consent to receive SMS messages is **not a condition of purchase**. We only send messages to users who have provided explicit consent through website forms, keyword opt-ins, or other approved methods.

## **4. How We Share Your Information**

We do **not** sell your personal information.

We do **not** share mobile information (phone numbers) with third parties or affiliates for marketing or promotional purposes.

We may share your information with trusted third parties that help us operate our business, including:

- CRM and communication platforms (such as AgencyZoom and Twilio)
- Email and messaging service providers
- Website hosting and analytics providers
- Insurance carriers and service partners, as necessary to provide quotes or coverage

These third parties may only use your information to perform services for us and are required to protect it.

## **5. Data Retention**

We retain personal information only as long as necessary to:

- Provide requested services
- Maintain business and compliance records
- Meet legal and regulatory requirements

## **6. Information Security**

We take reasonable administrative, technical, and physical measures to protect your personal information. However, no method of internet transmission or electronic storage is completely secure.

## **7. Cookies and Tracking Technologies**

Our website may use cookies and similar technologies to improve functionality and user experience. You can adjust your browser settings to refuse cookies, but some features of the website may not function properly.

## **8. Your Privacy Rights**

Depending on your location, you may have the right to:

- Request access to your personal information
- Request corrections or updates
- Request deletion of your personal information, subject to legal requirements

To exercise these rights, contact us using the information on Section 10.

## **9. Children's Privacy**

Our services are not directed to children under the age of 13. We do not knowingly collect personal information from children.

## **10. Contact Us**

If you have questions about this Privacy Policy or your personal information, contact us at:

Opportunity Insurance Inc.

3750 W 16th Ave Suite 222, Hialeah, FL 33012

Phone: (786) 334-6612

Email: [support@opportunityinsurances.com](mailto:support@opportunityinsurances.com)

## **11. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page and the Effective Date will be updated accordingly.